

VAWA Performance Measures

- Outputs to measure victim service program performance
 - Number of counseling sessions provided
 - Number of office walk-in clients
 - Number of clients receiving services (e.g., counseling, advocacy, etc.)
 - Number of referrals made
 - Number of referrals made to civil legal attorneys
 - **Number of safety plans developed**
 - Number of SART and/or Community Coordinating Council meetings held
 - Number of people attending support groups
 - Number of court protection orders (CPOs, CSPOs, and CSOPOs) obtained
 - Number and types of services offered
 - Number of unmet service needs
 - Number of volunteers
 - Number of domestic violence training sessions provided
 - Number of stalking, dating violence, and sexual violence training sessions provided
 - Number of trainings for law enforcement, judges, prosecutors, and court personnel
 - Number of trainings that are victim centered and trauma informed
 - Number of trainings focused on culturally specific and underserved populations
 - Number of calls to service/crisis hotline
- Outcomes to measure victim service program performance
 - Change in victim service program usage
 - Change in satisfaction with agency services received
 - Change in satisfaction with case outcome
 - Change in psychological functioning
 - Change in tangible social support
 - Change in emotional social support
 - Increase in knowledge about abuse
 - Increase in knowledge about stalking, dating violence, and sexual violence
 - Increase in awareness of survivor's options
 - Less physical re-abuse
 - Decrease in isolation
 - Decrease in self-blame
 - Change in victim's confidence in police effectiveness
 - Change in reporting future incidents to police
 - Change in attending court and assisting the prosecution
 - Change in victims' attitude toward the courts
 - Increase in cases that result in conviction when advocate assisted the victim
 - Increase in civil legal remedies, CPO's, CSPO's, and CSOPO's
 - Increase in legal knowledge to make informed choices
 - Increase in access to information and resources

- Increase in cultural competency
- Increase in victim support
- Decrease in victim blaming
- Increase in victim's ability to plan for safety
- Increase in victim's immediate safety
- Increase in victim's safety over time
- Decrease in homicide in community
- Increase in quality of life of victim